ADHAN MOGE SALAH

Website and Software Development

CONTACT INFORMATION

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Nairobi, Kenya

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BIO DATA

Gender   Male

Nationality   Kenyan

Marital   Single

Language   English, Kiswahili.

EDUCATION BACKGROUND

2019-2022: *Bachelor of Science in Information Technology at* **Mount Kenya University.**

Oct 2016*: Diploma in Information Technology at* **Zetech University**

2010-2013: *Kenya Certificates of Secondary Education at* **Mokowe High School**

2002-2009: *Kenya Certificate of Primary Education at* **Mokowe Primary School**

PROFESSIONAL SUMMARY

Analytical and initiative-driven Information Technology professional with a Bachelor's degree in Information Technology and a strong background in software development, networking, and data analytics. Highly organized and detail-oriented, with a keen interest in fostering effective teamwork and contributing to organizational goals.

WORK EXPERIENCE

INTERNSHIP

ICT Authority Nov 2023 - Date

Duties and Responsibilities

- Monitoring the performance of the network to ensure optimal functionality, identifying potential network problems and alerting the correct person.
- Diagnosing network errors, investigating and identifying the root cause of the network issues.
- Troubleshooting network issues – Responding to user reported network problem and resolving them in timely manner.
- Tracking and documenting network errors – Keeping detailed records of network issues their resolutions and any relevant information.
- Creating incident reports – Documenting incidents their impact and the steps taken to resolve them.
- Deploying a physical IT network – Planning and implementing the physical infrastructure of computer network.
- Installing and configuring network hardware such as routers, switches and servers.
- Monitoring public service network, configurations and their performance optimization.

ATTACHMENT

Lamu County Government | Jan 2022 - April 2022

Duties and Responsibilities

- Collaborated with cross-functional teams to implement IT solutions.
- Assisted in data analytics and software development projects.
- Identify technical solutions for hardware and software issues across the organization in collaboration with the IT team, including server upgrades and system migrations.
- Conduct system administration for all IT services, which includes installing patches, performing updates, and supporting hardware and software implementations.
- Attend meetings with the IT to discuss recurring technical issues and integrate solutions into the knowledgebase to improve resolution times by 15%
- Contributed to web development and programming tasks.

AREAS OF EXPERTISE

- **ICT Skills**: Developed proficiency in various aspects of Information and Communication Technology (ICT) through hands-on experience and training.
- **Technical skills:** Provided technical assistance and troubleshooting expertise to resolve hardware and software issues promptly.
- **Network administration:** Managed network infrastructure, including setup, configuration, and optimization of networking equipment.
- **Computer skills:** Windows, Ms. Word, Ms. Excel, Ms. Access, PowerPoint and internet.
- **Superior organizational skills** - this helps in managing team and hit deadlines.
- **Digital Literacy**- Leveraged digital tools and platforms effectively for communication, collaboration, and productivity enhancement.
- **Programming**- Developed proficiency in programming languages like Python, Java, or JavaScript to automate tasks and enhance system functionality.
- **Creative thinker**- Comes up with well thought out proposals to improve sales for the region.
- **Driving Skills**- Possess a valid driving licence and a 6-year driving experience.
- **Communication Skills**- I am proficient, both oral and written, communication in both English and Kiswahili.
- **Quick learner**- Fast in acquiring and adopting new skills / capabilities.
- **Interpersonal Skills** - I get along with various kinds of people and able to manage difficult customers.

INTERNSHIP
Interop Technologies | Jan 2022 - April 2022

Duties and Responsibilities
- Collaborated with cross-functional teams to implement IT solutions.
- Assisted in data analytics and software development projects.
- Identify technical solutions for hardware and software issues across the organization in collaboration with the IT team, including server upgrades and system migrations.
- Conduct system administration for all IT services, which includes installing patches, performing updates, and supporting hardware and software implementations.
- Attend meetings with the IT to discuss recurring technical issues and integrate solutions into the knowledgebase to improve resolution times by 15%
- Contributed to web development and programming tasks.

FREELANCE FRONT-END DEVELOPER
USA | Jan 2021 – August 2021

Duties and Responsibilities
- Designed and implemented responsive websites using HTML, CSS, and JavaScript.
- Developed dynamic single-page applications with frameworks like React, Angular and Vue.js.
- Created intuitive and visually appealing user interfaces, ensuring brand consistency.
- Conducted usability testing and implemented improvements for enhanced user experience.
- Optimized website performance, reducing load times and improving site speed.
- Managed code versions with Git, collaborating effectively using GitHub.
- Continuously updated skills by following the latest front-end development trends and best practices.

HOBBIES

- Travelling on and off duty to acquire experience in people's diversity.
- Active in physical games especially football and swimming
- Family outing.
- Community work.
- Reading journals

REFEREES

Mr. Michael Kitheka	Mr. Gabriel Mwaura
ICT Authority – NOC supervisor	ICT Officer – Lamu County
Michael.kitheka@icta.co.ke	GabrielImburugu@gmail.com